

Our work – past & present

Ashley Green
Chief Executive Officer



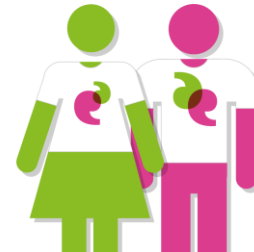
Who we are

- Healthwatch North Yorkshire is the local health and social care **champion** for all people across the county.
- Established under the Health & Social Care Act 2012
- Independent charity (CIO)
- Commissioned by NYCC



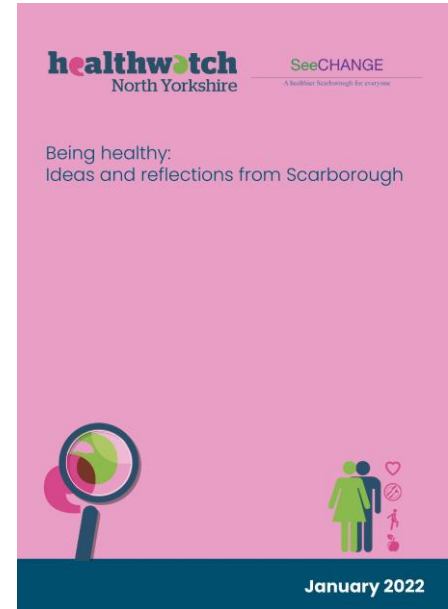
What we do

- ▶ We **listen** to what people like about services and what could be improved (**information gathering**).
- ▶ We share their views with those with the power to make **change** happen (**influencing**).
- ▶ We help people find the information they need about **services** in their area (**informing**).



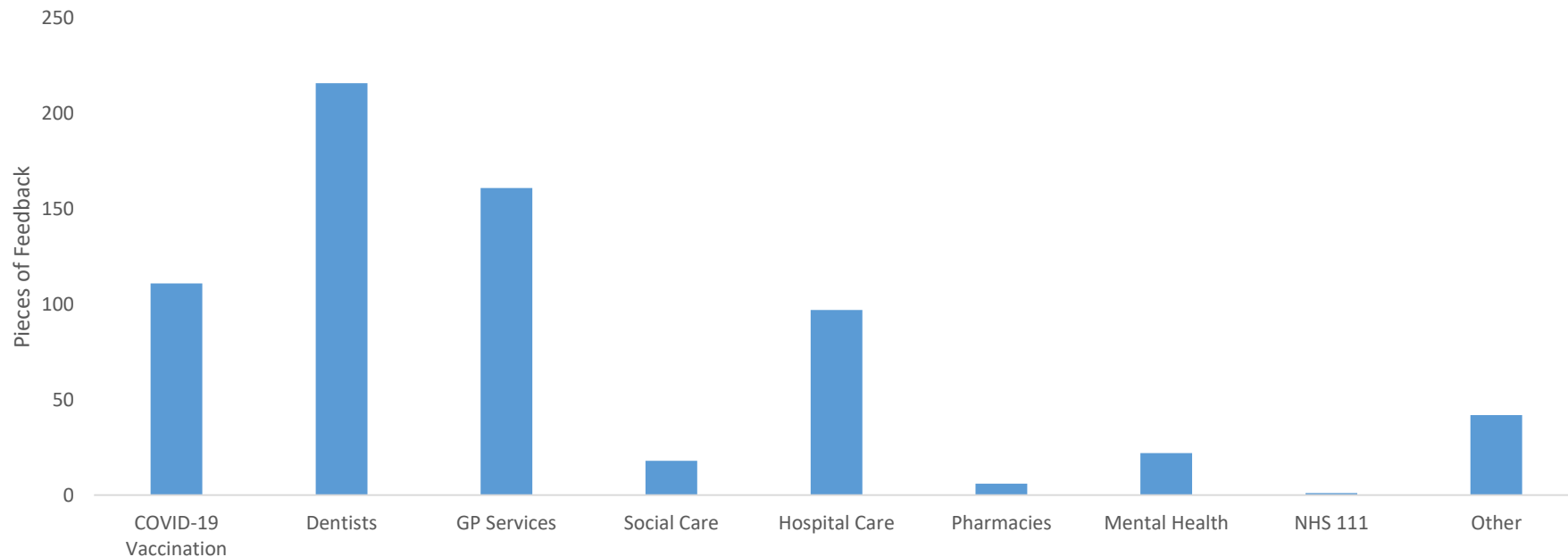
Our priority areas of work

- Improve services & quality of care - care home sector
- Improve access & provision to NHS dentistry
- Reduce the gap around health inequalities (focus on Scarborough & Selby)
- Support improvements to young peoples health care
- Influence health & social care – COVID-19 recovery



Public feedback

April 2021 – Feb 2022



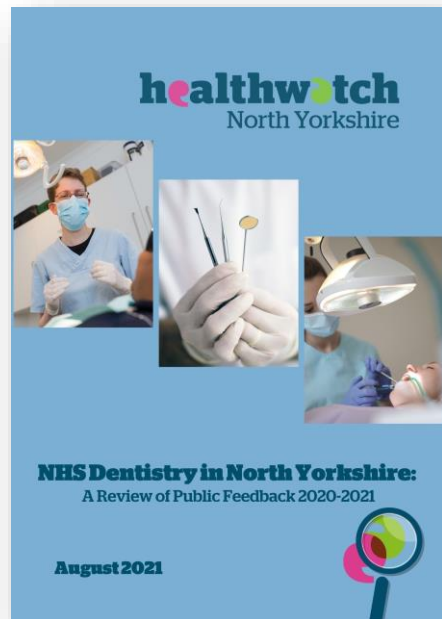
Current activities & work

- Registered manager project - social care sector
- People's experiences of dentistry
- Accessible information provision
- Primary care services + NHS app
- Young people's mental health
- Health & care experiences in Selby & Craven



Case study of our work - dentistry

- Access to NHS dentistry major concern
- Heard from over 200 people in the last year
- COVID-19 has exacerbated an already fragile service
- System has pushed people to go private & pay huge costs
- Public not seeking treatment as no places
- Children's oral health suffering as no access to places



Our impact - dentistry

- Increased media profile across NY – press & radio
- Part of the procurement process for new NHS services
- Establishment of a dental working group including Healthwatch by West Yorkshire ICS
- Local Healthwatch across England influence £50 million extra funding from NHSE to support NHS dentistry
- Our report supports work of NYCC Health Scrutiny Board
- New Humber & Yorkshire NHSE dental network established to include Healthwatch



Thank you – any questions

